

Level 5 Operations / Departmental Manager

Knowledge

Skills

Behaviours

End Point Assessment

Initial Assessment
Enrolment
Induction
Training Plan

Months

My World Matters

Self Awareness

Management of Self

Decision Making

Leading People

Course Induction

Programme Induction | Learning Journey | Apprenticeship Standard | ILM (Management Diploma) | Reflective Learning | Study Skills

Personal Effectiveness

Assignment | CPD Record | Professional Discussion

Interpersonal Excellence

Witness Testimony | CPD Record | Observation

Operational Management

Project Management

Organisational Performance

Witness Testimony | Online Tests | CPD Record | Assignment

Communication

Building Relationships

Managing People

Portfolio of Evidence

Gateway

Project Proposal

Presentation & questioning

Professional Discussion

Behaviours

Professional Discussion | Witness Testimony | Reflective Account

Finance

